



Working at Height & Improvement Opportunities



Health and Safety Department
Dubai Municipality Control Sector

بناء مدينة سعيدة ومستدامة
Developing a happy and sustainable city



السلامة من أجل الاستدامة
Safety for Sustainability
مبادرة من بلدية دبي
An Initiative by Dubai Municipality

**BY: ENG RAED AL MARZOOQI,
OHS SECTION MANAGER -HSD**

AGENDA

A INTRODUCTION - STATISTICS & LEGISLATIONS

B UNSAFE CONDITIONS AND FALL FROM HEIGHT ACCIDENTS

C PREVENTING FALLS AND RELATED CHALLENGES

D FUTURE PLANS AND CONCLUSION



INTRODUCTION STATISTICS LEGISLATIONS



السلامة من أجل الاستدامة
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“Every day, people die as a result of occupational accidents or work-related diseases (*ILO*)”

- More than **2.78 million deaths** per year.
- Additionally, there are some **374 million non-fatal** work-related **injuries and illnesses each year**, many of these resulting in extended absences from work.
- The human cost of this daily adversity is vast and the **economic burden of poor occupational safety and health practices** is estimated at **3.94 % of global GDP each year”**.



WORLD STATISTICS

UK

Falls from a height accounted for an average of 40 fatal injuries per year (**28% of the total**) UK (five years annual average RIDDOR, 2012 – 2017)

Australia

Fall from height rate for last eight years remain unchanged. This number of deaths represented **12% of all worker deaths** in that period

Different Countries Statistics

US

Falls — 384 out of 991 total deaths in construction in Year 2016 (**38.7%**)

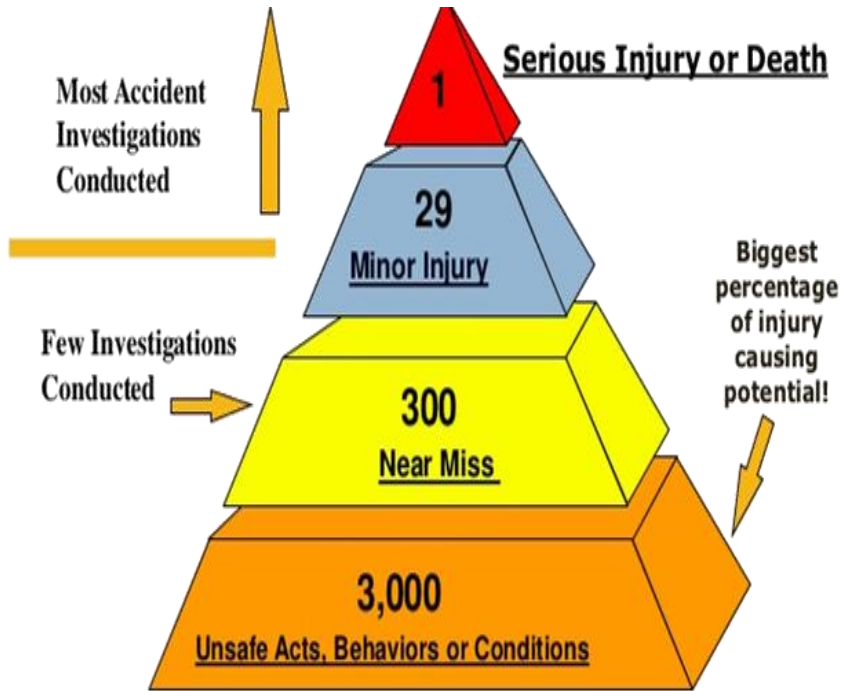
Singapore

More than One third of the total deaths reported, were due to fall from height in 2015 that is **38 %**

Falls from height continue to pose serious risks to the health and safety of workers worldwide !!



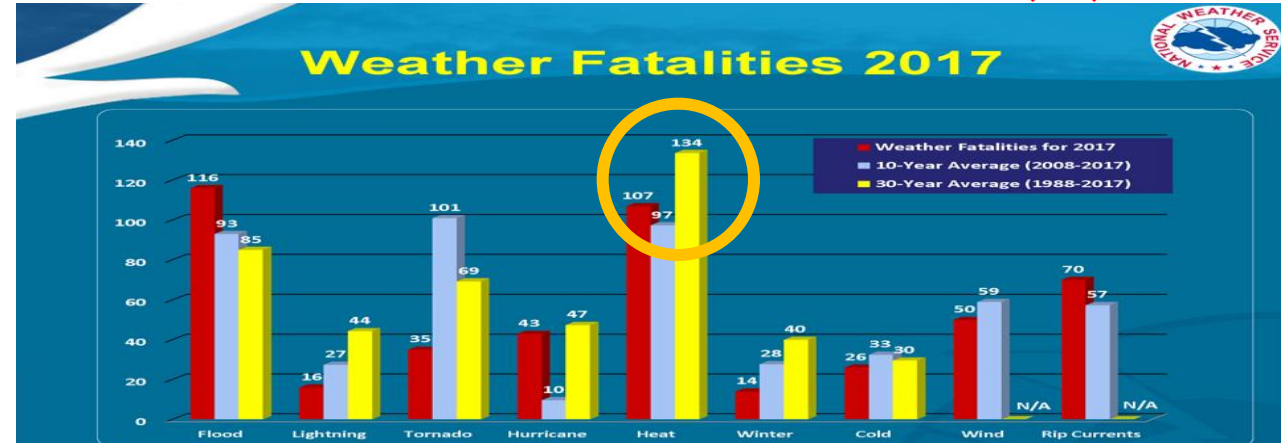
FALL FROM HEIGHTS & WEATHER FATALITIES (HEAT)



Heinrich's Law: that in a workplace, for every accident that causes a major injury, there are 29 accidents that cause minor injuries and 300 accidents that cause no injuries.

Because many accidents share common root causes, addressing more common place accidents that cause no injuries can prevent accidents that cause injuries.

INTERNATIONAL STATISTICS * NOAA (US)



The Highest Fatalities in for 10 Year Average (2008- 2017)

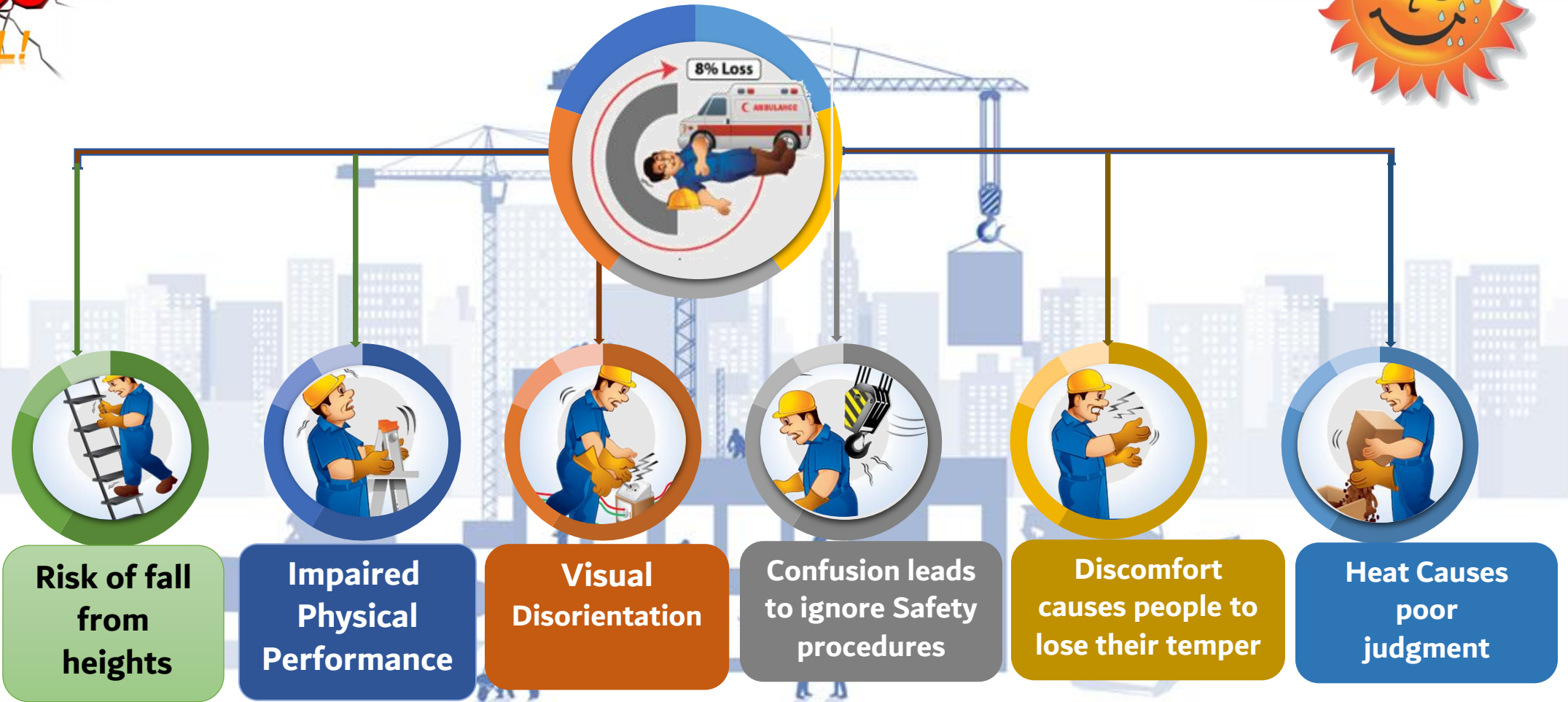
Fall from Heights Statistics in 2016 (Dubai)



HEAT STRESS (HIDDEN ISSUES)

Heat
STRESS
Can KILL!

FALL FROM HEIGHT INCIDENTS
(Hidden issues behind increase in fall from height....**Heat Stress**)



WORLD CONGRESS ON SAFETY & HEALTH AT WORK 2017
INTERNATIONAL MEDIA FESTIVAL FOR PREVENTION, SINGAPORE



XXI WORLD
CONGRESS ON
**SAFETY &
HEALTH**
AT WORK 2017



السلامة من أجل الاستدامة
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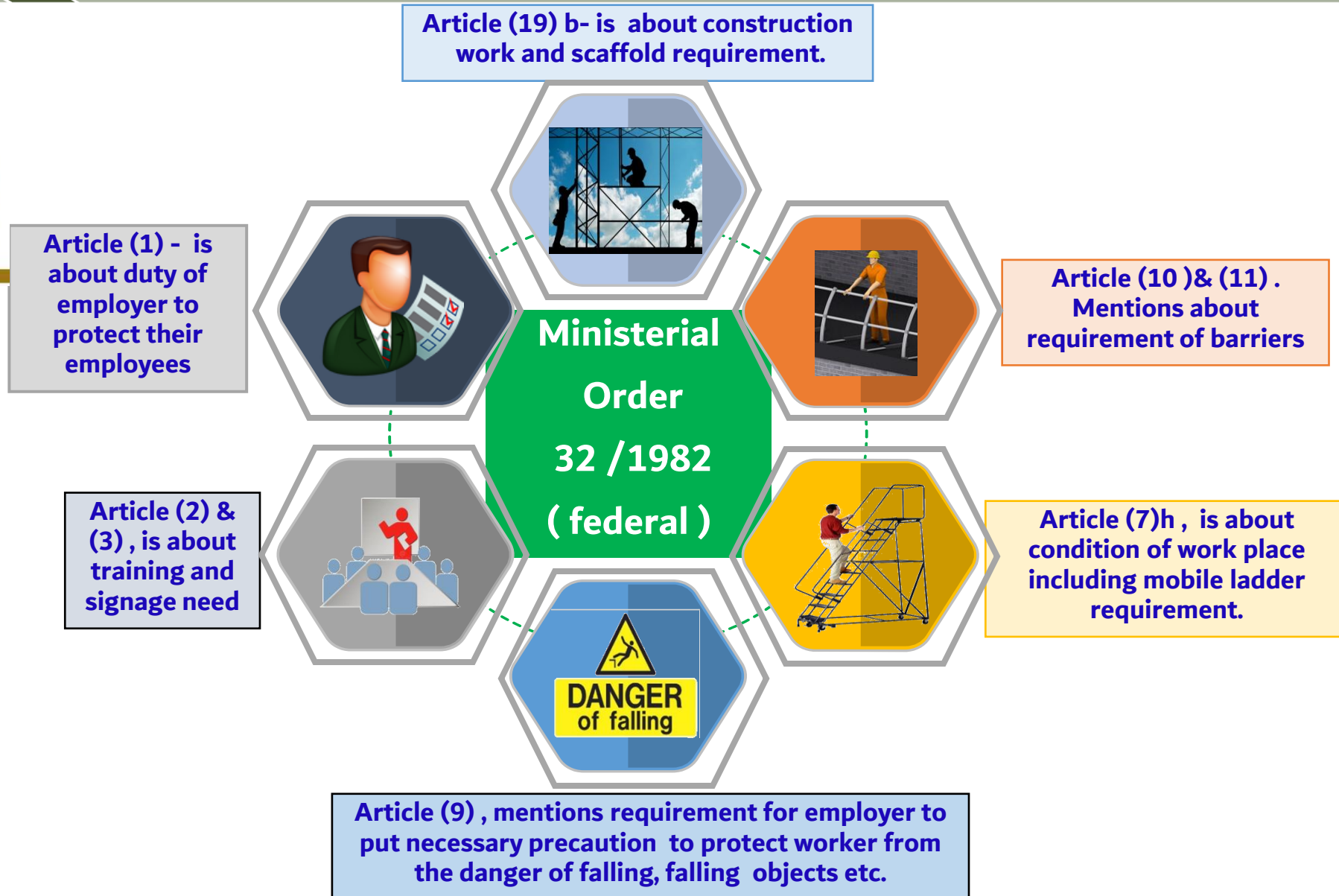
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**SAFE SUMMER
VIDEOS**

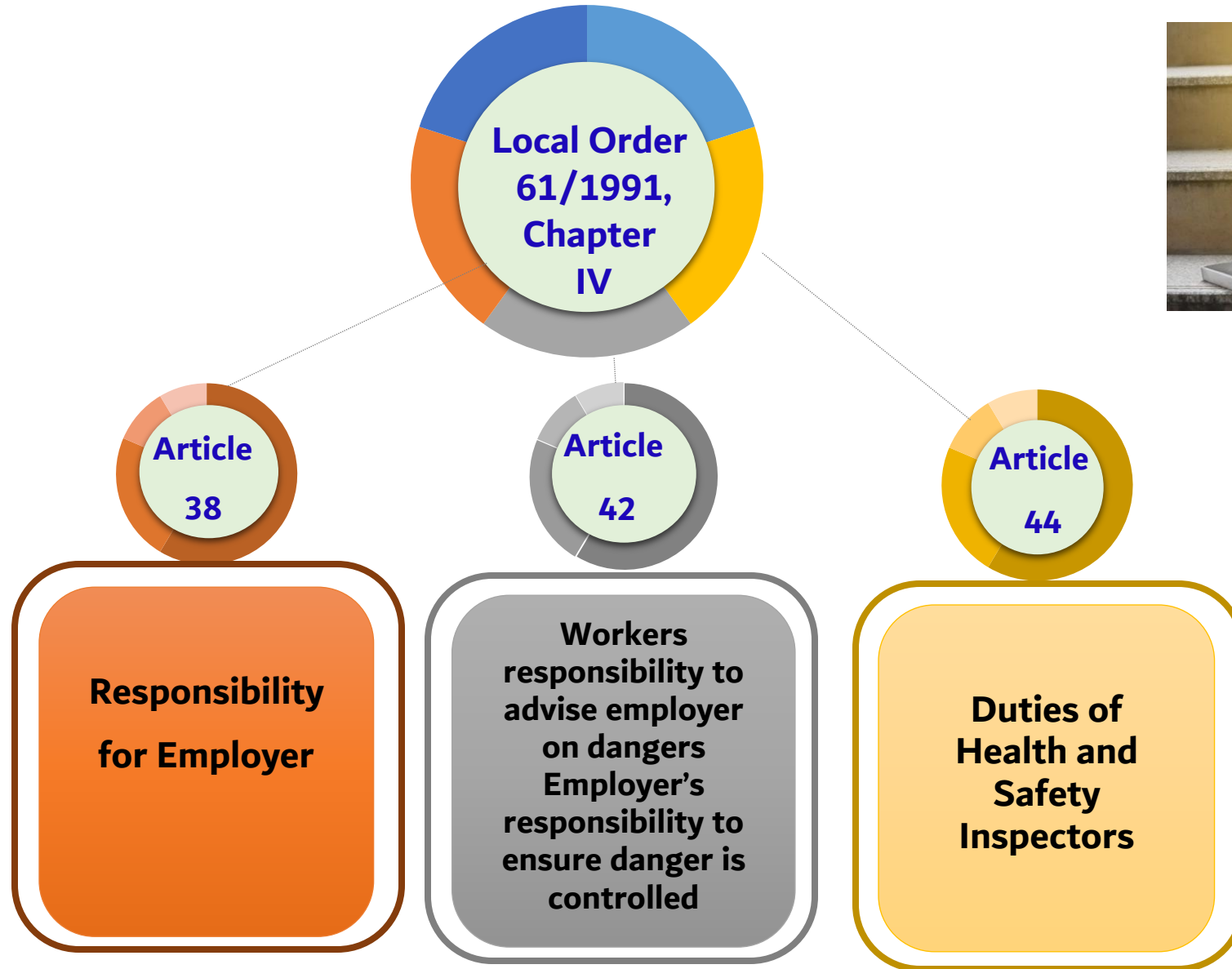
LEGISLATION – FEDERAL



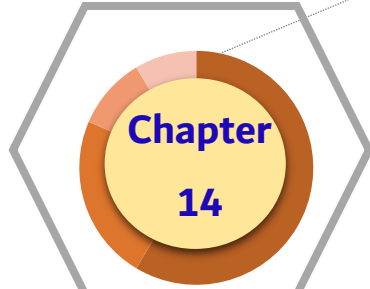
وزارة الموارد البشرية
والتوظيف
MINISTRY OF HUMAN RESOURCES
& EMIRATISATION



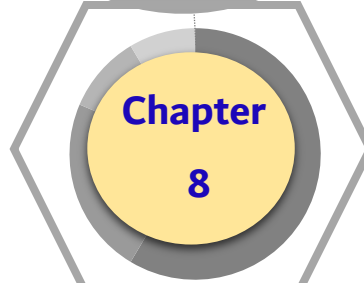
LEGISLATION – LOCAL ORDERS



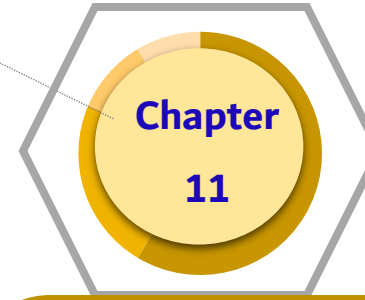
LEGISLATION – CODE OF PRACTICE(COP)



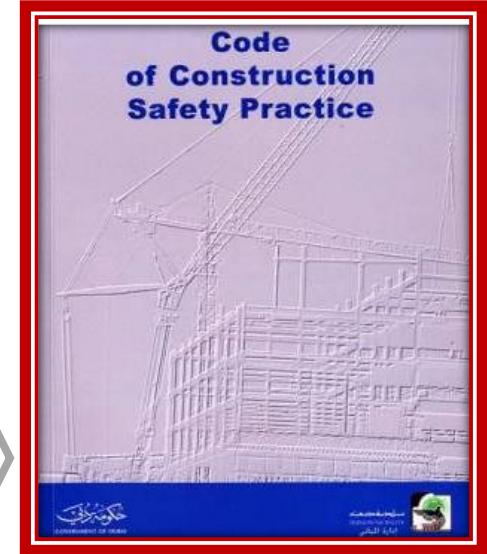
- Item 4.2.8 safety belts , lifelines and lanyards
 - Item 4.2.9 Safety nets
- 



Scaffolding Safety





Item 11.7 Fall protection



LEGISLATION – TECHNICAL GUIDELINES

Technical guidelines :

• DM-PH&SD-P7- TG07 – Rope Access Work

	Organization Unit: Public Health & Safety Department Form sheet title: Guidelines for Rope Access Work Doc Ref. DM-PH&SD-P7-TG07	الوحدة التنظيمية: اسم النموذج : رقم النموذج :																																																								
	Rope Access Work																																																									
	<p>Background: Most current building exterior cleaning and maintenance activities involve the rope access as method to reach the work area. Proper safety is made up of proper planning, training, operation, maintenance of work equipments procedures and commonsense. All companies/personnel shall obey the rules with regard to operation and maintenance of equipment for rope access work. Dubai Local Order 61/1991 requires that employers provide a safe work area. The following guidelines are compulsory to all employers.</p> <p>Guidelines:</p> <table border="0"> <tr><td>1. Introduction</td><td>2</td></tr> <tr><td>2. Terms and Definitions</td><td>2</td></tr> <tr><td>3. Choice of access method</td><td></td></tr> <tr><td> 3.1. General requirements for a safe system of work</td><td>4</td></tr> <tr><td> 3.1.1. Management and planning</td><td></td></tr> <tr><td> 3.1.1.1. Risk assessment</td><td>4</td></tr> <tr><td> 3.1.1.2. Management</td><td>4</td></tr> <tr><td> 3.1.1.3. Planning rope access operations</td><td>4</td></tr> <tr><td> 3.1.2. Personnel</td><td></td></tr> <tr><td> 3.1.2.1. Competence</td><td>5</td></tr> <tr><td> 3.1.2.2. Managers</td><td>5</td></tr> <tr><td> 3.1.2.3. Supervisors</td><td>6</td></tr> <tr><td> 3.1.2.4. Operatives</td><td>6</td></tr> <tr><td> 3.1.2.5. Minimum training required to achieve competence</td><td>7</td></tr> <tr><td> 3.1.3. Access equipment</td><td></td></tr> <tr><td> 3.1.3.1. Selection</td><td>8</td></tr> <tr><td> 3.1.3.2. Certification, marking, trace ability</td><td>8</td></tr> <tr><td> 3.1.3.3. Inspection, care, maintenance, longevity</td><td>8</td></tr> <tr><td> 3.1.3.4. Other PPE</td><td>8</td></tr> <tr><td> 3.1.4. Control of working methods</td><td>9</td></tr> <tr><td>4. Consideration of working methods</td><td>9</td></tr> <tr><td>5. Types of rope access methods</td><td>10</td></tr> <tr><td>6. Aid climbing and traversing (atria and other interiors)</td><td>10</td></tr> <tr><td>7. Specific requirements for rope access operations</td><td>11</td></tr> <tr><td>8. Use of work equipment</td><td>11</td></tr> <tr><td>9. Rescues</td><td>11</td></tr> <tr><td>10. First aid</td><td>11</td></tr> <tr><td>References:</td><td>11</td></tr> </table>			1. Introduction	2	2. Terms and Definitions	2	3. Choice of access method		3.1. General requirements for a safe system of work	4	3.1.1. Management and planning		3.1.1.1. Risk assessment	4	3.1.1.2. Management	4	3.1.1.3. Planning rope access operations	4	3.1.2. Personnel		3.1.2.1. Competence	5	3.1.2.2. Managers	5	3.1.2.3. Supervisors	6	3.1.2.4. Operatives	6	3.1.2.5. Minimum training required to achieve competence	7	3.1.3. Access equipment		3.1.3.1. Selection	8	3.1.3.2. Certification, marking, trace ability	8	3.1.3.3. Inspection, care, maintenance, longevity	8	3.1.3.4. Other PPE	8	3.1.4. Control of working methods	9	4. Consideration of working methods	9	5. Types of rope access methods	10	6. Aid climbing and traversing (atria and other interiors)	10	7. Specific requirements for rope access operations	11	8. Use of work equipment	11	9. Rescues	11	10. First aid	11	References:
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رقم الإصدار : 1
تاريخ الإصدار: 2010/06/30
الصفحة: 1/1



Administrative Circular No 6:

• Heat Stress Prevention

تعميم لجميع المؤسسات في إمارة دبي
Circular to All Establishments in the Emirate of Dubai

الموضوع: الوقاية من الاجهاد الحرارى خلال الصيف

Subject: Heat Stress Prevention in Summer

To ensure Heat Stress prevention in Summer in line with the requirements mentioned in the Ministerial Decree No. 401 of 2015, concerning the determination of Midday Working hours, the Local orders (61 of 1991 & 11/2003 regarding Occupational Health and Safety Regulations, Code of Construction Safety Practice Clause 3.15 and related Technical guideline, We hereby remind and direct all establishments to ensure compliance towards the following (but not limited to):

لضمان الوقاية من الاجهاد الحرارى خلال الصيف وبما يتماشى مع المتطلبات المذكورة في القرار الوزارى رقم 401 لسنة 2015، المتعلق بتحديد ساعات عمل الظهيرة، الأوامر المحلية (61 لسنة 1991 و 11 لسنة 2003) المتعلقة بمنظليات الصحة والسلامة المهنية، ودليل ممارسات السلامة في المواقع الإنشائية (البند 3.15)، والإرشادات الفنية ذات الصلة، نود تكبير وتوجيه جميع المؤسسات إلى ضرورة الالتزام بالتالي (على سبيل المثال لا الحصر):

- توفير مشروبات الإلكتروليت المسجلة/ المعتمدة/ المسجلة لدى هيئة المقاييس والمواصفات /هيئة الصحة وقسم سلامة المواد الاستهلاكية ويجب ان تكون تحت رقابة إشرافية.
- توفير مياه الشرب الباردة الكافية بأعداد متناسبة مع أعداد العمال في كل موقع من أماكن العمل بالمواقع أو الشركات.
- توفير عدد كاف من صناديق الإسعافات الأولية والمسعفين في كل موقع من أماكن العمل بالمواقع أو الشركات.
- توفر عدد كاف من الاستراحات أو المظلات وأثاث الحماية الشخصية لحماية العمال من التعرض لأشعة الشمس المباشرة.
- وعين الموظفين/العمال بمخاطر الاجهاد الحرارى وإظهار ملصقات "صيف صحى وأمن" الصادرة من بلدية دبي (إطلاقاً على الموقع الإلكتروني لبلدية دبي) فى أماكن العمل المتكرر التواجد بها فى الموقع/الشركة.
- الالتزام باستراحات الظهيرة والاستراحات الدورية الأخرى (حسب الحاجة)، لتجنب تعرض العمال للإجهاد الحرارى.
- توفير وسائل مواصفات مناسبة للعمال/الموظفين لتجنب تفاقم الإجهاد الحرارى.
- تخصيصات طوارئ مناسبة وكافية لحماية العمال/الموظفين في حالات الطوارئ.

يجب على جميع الموظفين الالتزام بالمتكرو أعلاه بعد مهلة أسبوع من تاريخ صدور هذا التعميم، وعمم الالتزام بذلك يعرض للعقوبات والسلب القانونية.

لمزيد من الإيضاحات، يرجى التواصل مع قسم الصحة والسلامة المهنية:
عيسى المخلص || eahm@dm.gov.ae || 04-606 6061
سعيد عجم || sbmo@dm.gov.ae || 04-606 6089

Since rely,
Eng. Redha Salman
Director, Health and Safety Department

مع تحيات
م. رضا سلمان
مديرة الصحة والسلامة



UNSAFE CONDITIONS AND FALL FROM HEIGHT ACCIDENTS



السلامة من أجل الاستدامة
Safety for Sustainability

An Initiative by Dubai Municipality مبادرة من بلدية دبي

UNSAFE WORK AT HEIGHT

**Workers working on unprotected platform
without fall protection**

FALL ACCIDENTS

DEFECT IN WORK PLATFORMS

**Cover all levels of
the platform with
wooden boards
(extra weight)**

**Destabilization
of flooring
slabs together**

FALL ACCIDENTS

DEFECT IN WORK PLATFORMS

- **Moving the Scaffold** even though there are **workers** or **materials** on it
- **Unstable Scaffold /Structure**

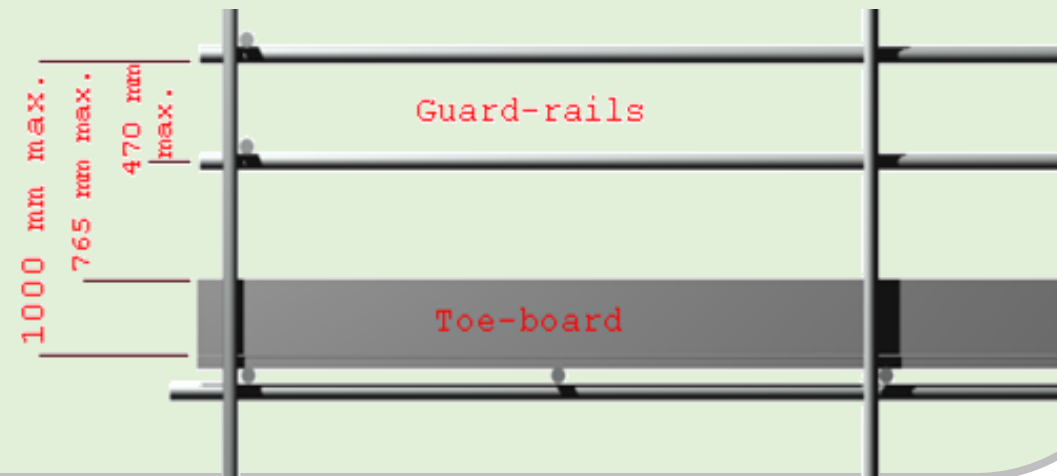
FALL ACCIDENTS

- Avoid **make - shift** arrangements instead of appropriate and **suitable ladders**



FALL ACCIDENTS

Fall of workers from the edges of building



FALL ACCIDENTS

Not covering the floor openings



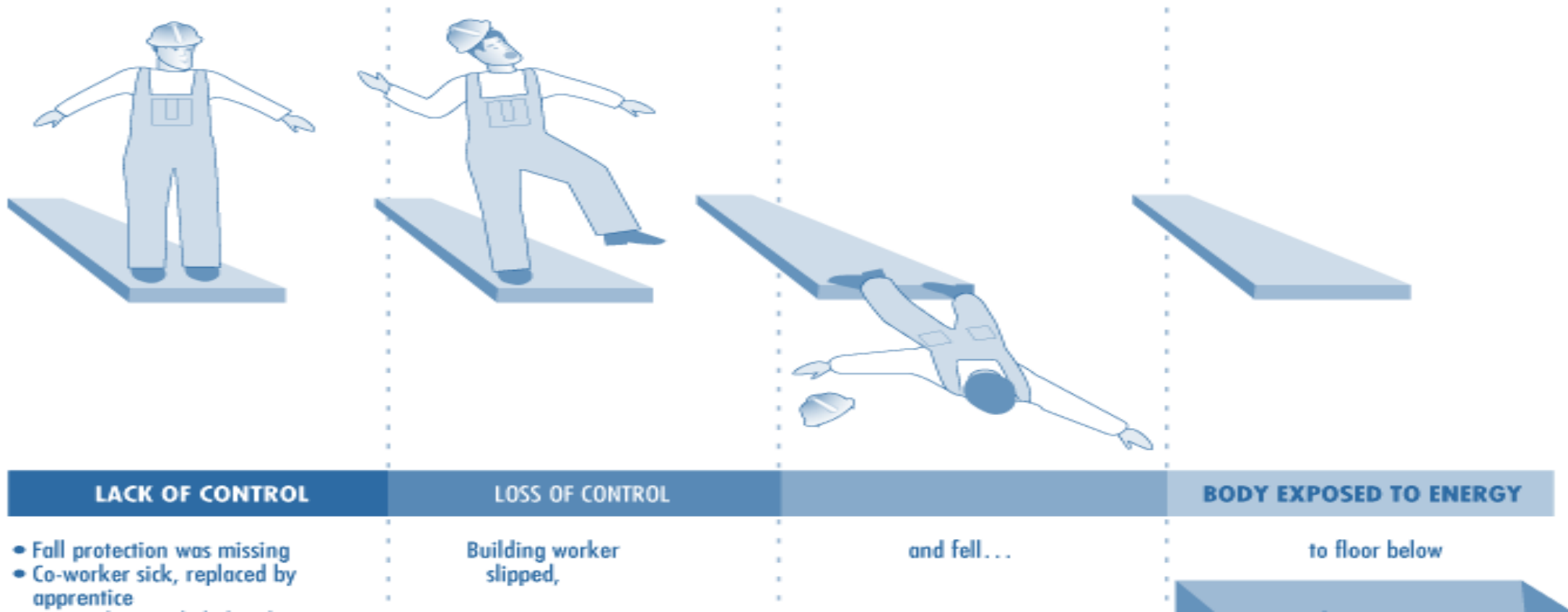
FALL ACCIDENTS

Not installing external protection or safety nets on the façades



ACCIDENT ANALYSIS(MODEL) FALL FROM HEIGHT

An example of the analysis of an accident based on a model developed by the Occupational Accident Research Unit (OARU) in Stockholm,



Accident prevention is typically accomplished through limitation or control of energies in the system or by interposing barriers between the energies and the victim. (Source-Kjellén and Hovden 1993)

Leading Factors for Fall from Height Accidents

6. Weather Conditions

Weather conditions (e.g. Regionally construction workers face heat , cold, rain , or windy/dusty weather etc.)

5. Organization

Organization / Management
(e.g. small companies might have improper safety measures /standards)

4. Platforms /work support agents

Platforms / work support agents
(scaffolds- stationary or movable , ladders, MEWP's etc.)

06

01

05

02

04

03



1. Risky Construction

Risky Construction Activities
(e.g. Erecting /Dismantling of scaffolds, Roofing, Painting, Plumbing etc

2. Individual Characteristics

Individual Characteristics
(e.g. demography, knowledge level , human behaviors, health)

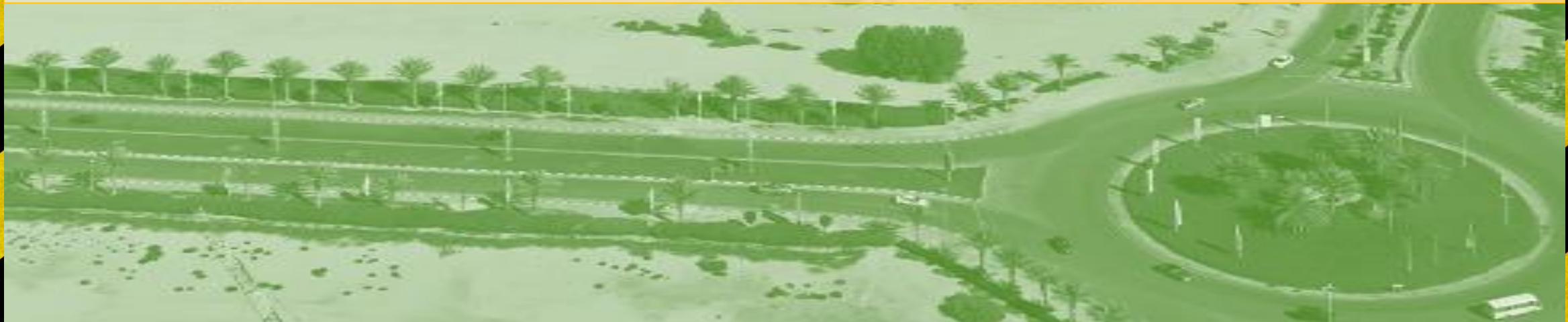
3. Site Conditions

(e.g. unprotected walk ways, improper guardrails, slippery or sloped surfaces , unexpected modification in surface properties etc.

Note : Riskier work is usually conducted by small to medium sized companies rather than by large companies due to job distributions and time planning/economizing. (study out come)



1. PREVENTING FALLS



Safety Strategies



1. On site Precautionary measures

Prevention of Guardrails,
Safety Nets , Daily
inspection checklists,

2. Education and Training

Education on fall protection
equipments, fall prevention
, MEWP's etc

3. Job Redesign

Suitable Arrangements for
redesigning job tasks thus
eliminating hazards,
automation etc

Medical Surveillance
Occupational
Health Monitoring

4. Health Protection

Alerts, Signage's information
notices , Awards and
Recognitions etc

5. Safety Promotion

Legislations & Internal
Organization rules and
regulation, SOP's

6. Safety Regulation

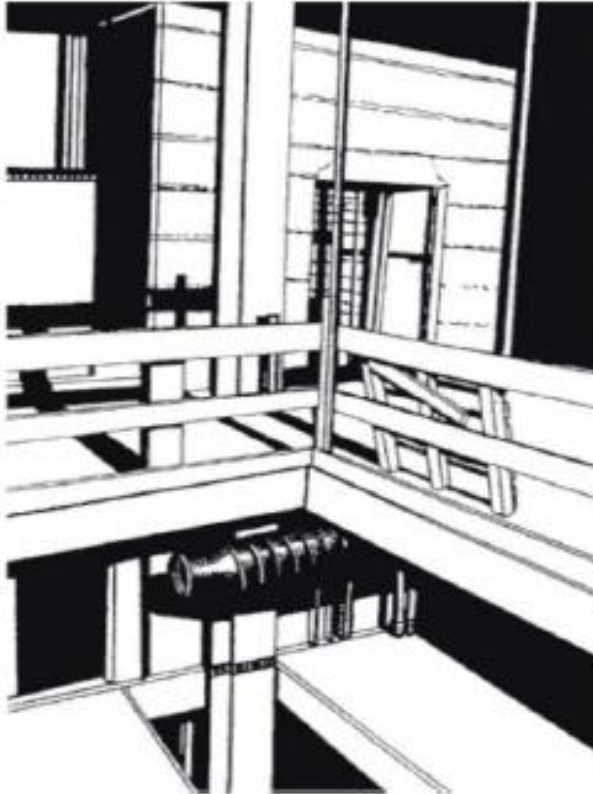
Method of working
Improvisation etc

7. Research & Development

GENERAL SAFETY PRINCIPLES OF WORKING AT HEIGHT

Fall of materials

Preventive measures should be taken against the fall of workers and tools or other objects or materials.



Openings

All openings through which workers are liable to fall should be kept effectively covered or fenced and indicated in the most appropriate manner

GENERAL SAFETY PRINCIPLES OF WORKING AT HEIGHT

Ladders

- Make sure that the ladder is long enough for the job.
- Avoid carrying tools or materials in your hand while you are climbing ladders. Don't over-reach.
- Clean your footwear before climbing
- Always inspect your ladder before you use it. Remove damaged ladders from use and make sure that they are properly repaired.
- If they cannot be properly repaired, they must be destroyed.



GENERAL SAFETY PRINCIPLES OF WORKING AT HEIGHT

Scaffolding

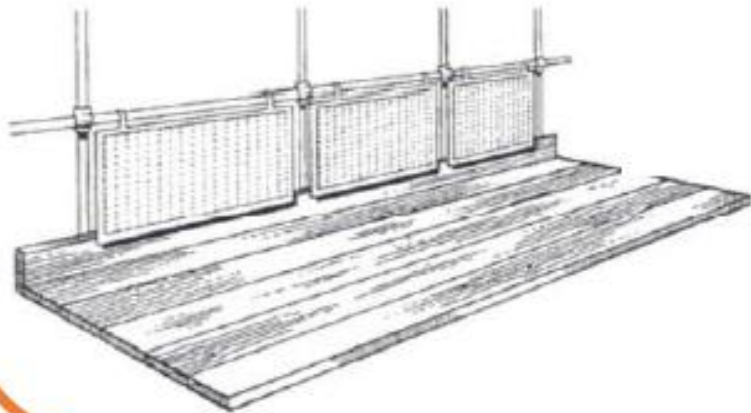
- Strongly braced diagonally in two directions
- Good work platforms
- Toe boards
- Ladder tied at top with a clip (look closely)
- Base plates spread the load on the pavement
- Red & white warning tape on poles for pedestrians
- Scaffold extends across roof and over ridge, so tied well to the building
- Scaffold rests on boards on the roof, so protecting it
- No ladder at bottom level - scaffolders put it up when working, so there is no easy access to the general public when they are not there
- Additional lateral bracing across doorway



GENERAL SAFETY PRINCIPLES OF WORKING AT HEIGHT

Working platforms and protection against falling materials and other items

Fully boarded platform with toe boards, handrail and screens



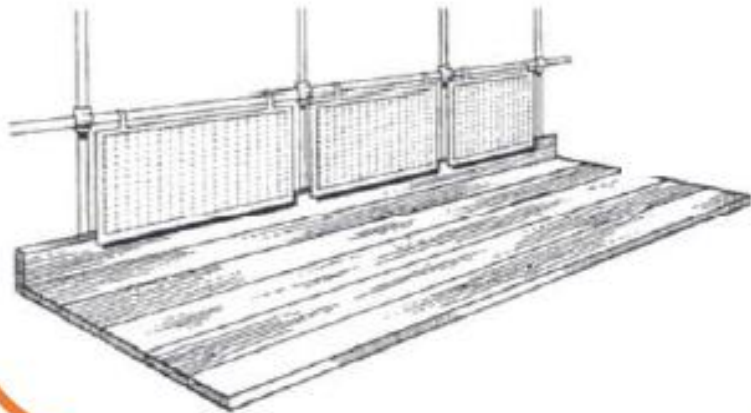
'Safety nets' to catch falling items



GENERAL SAFETY PRINCIPLES OF WORKING AT HEIGHT

Working platforms and protection against falling materials and other items

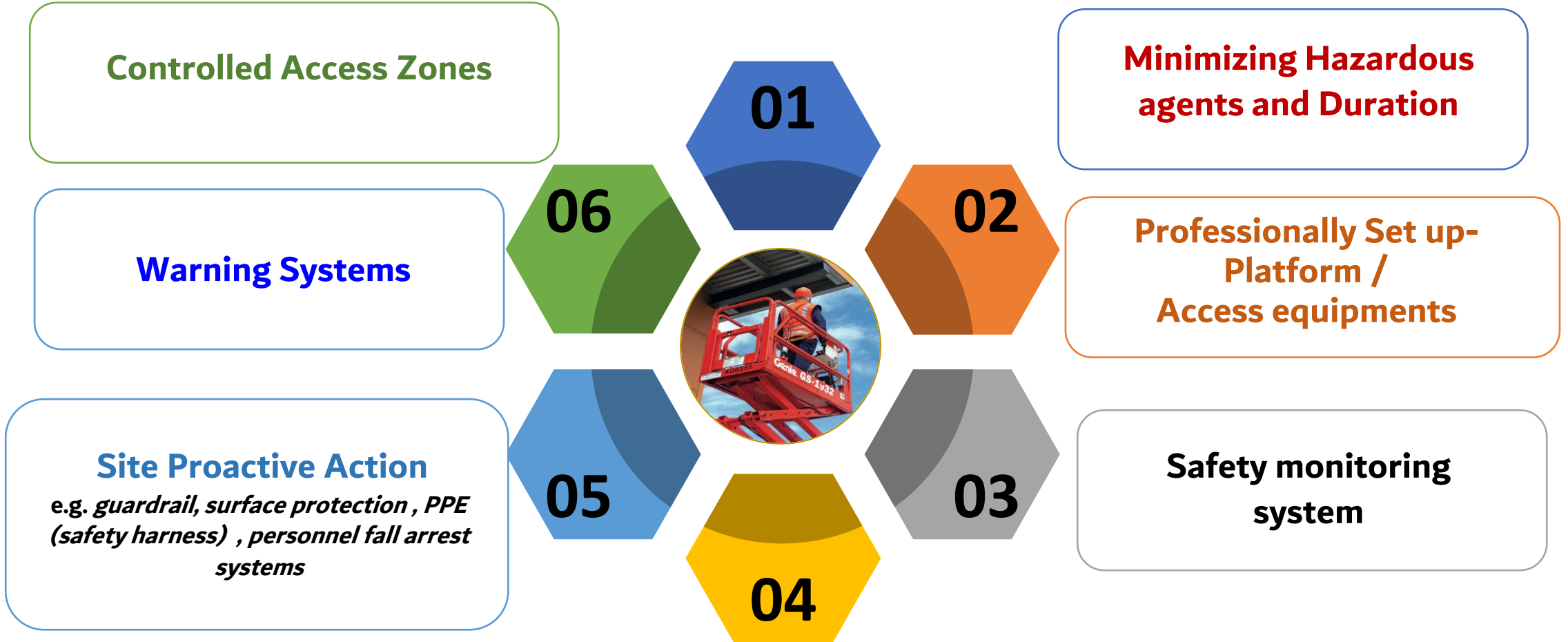
Fully boarded platform with toe boards, handrail and screens



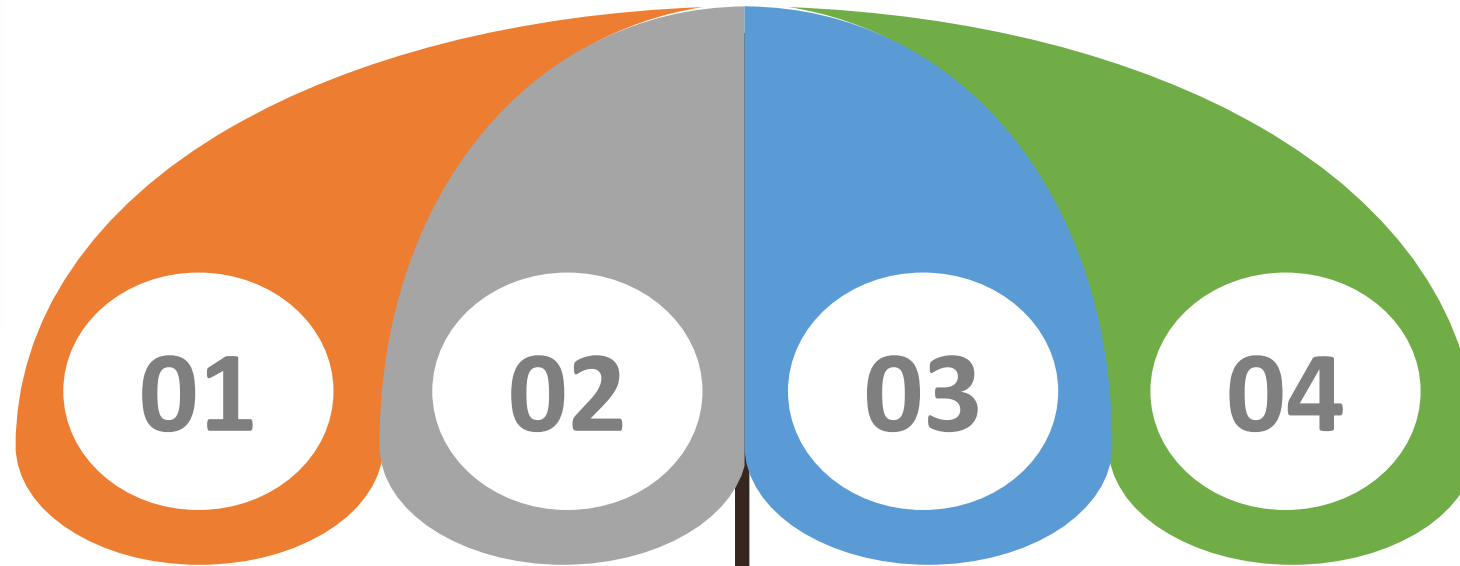
'Safety nets' to catch falling items



Prevention & Mitigation of Fall From Height Accidents



Prevention & Mitigation of Fall From Height Accidents



Design Specific Courses

(eg. Safe Working at height, Handling of Materials at height, Using Fall protection system etc)

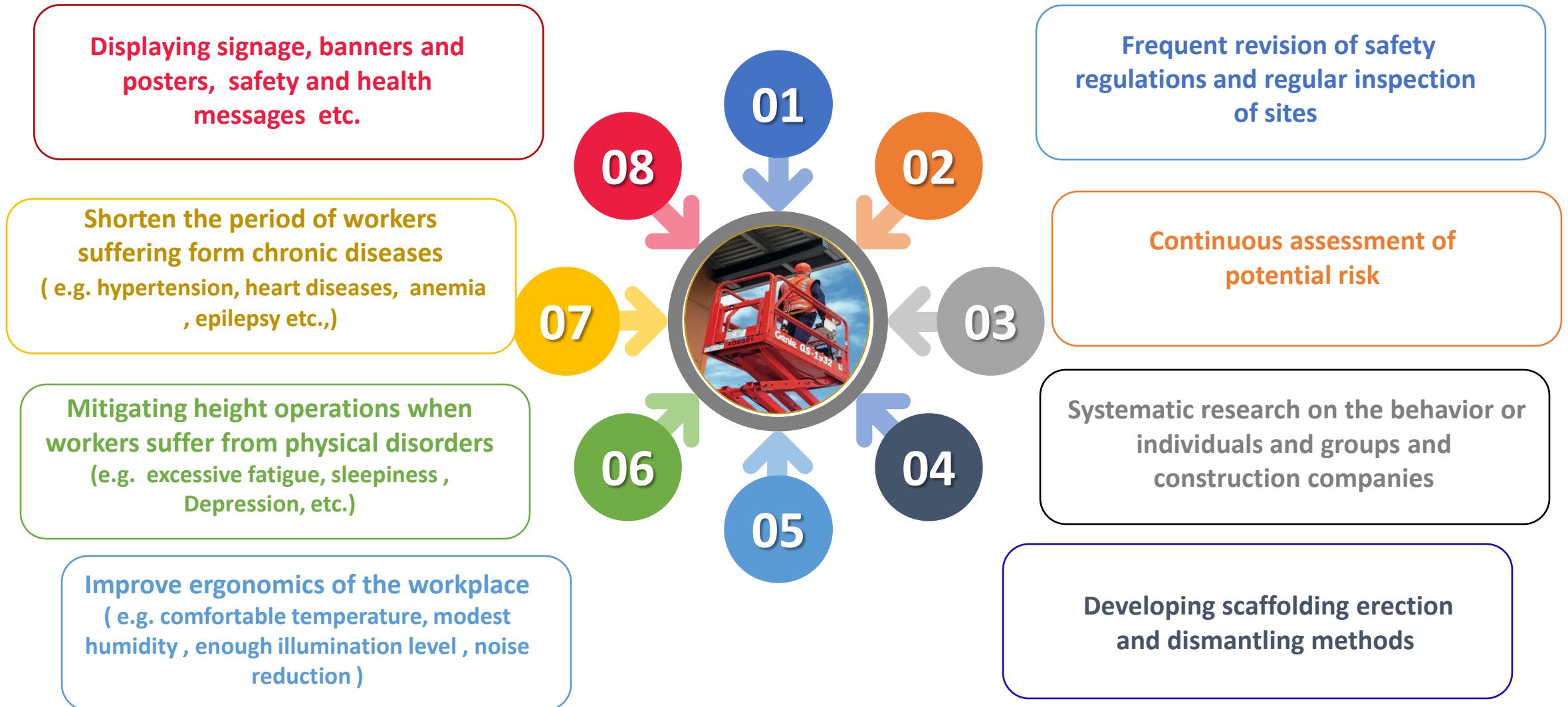
Training for Unskilled Workers

(OHS Orientation
Safe working at height)

Training on use construction & Inspection of Scaffold

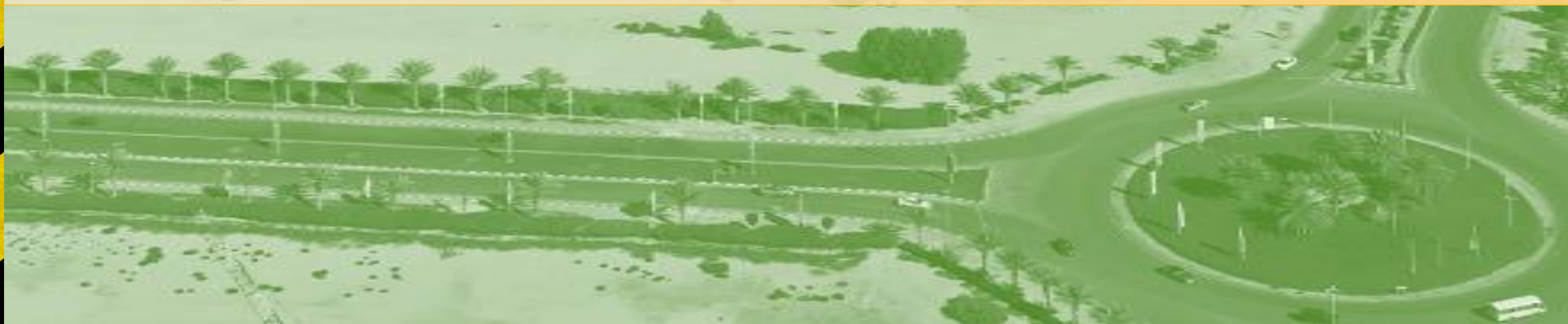
Motivational Programs for Employees to Follow safety regulation

Prevention & Mitigation of Fall From Height Accidents





2. RELATED CHALLENGES



Present Challenges



**Multinational peoples
are engaged in work**



**Different culture and
language barriers**



**Less awareness on safety
and related culture**



**Differing Educational
levels among the
work force**

Summer Challenges



**Lack of unified system on
safety across the UAE**

**Small
contractors**



**High turnover
of workers**



**Lack of OHS
competencies
among staff**



**Lack of sufficient
competent safety
advice & supervisors**





FUTURE PLANS



OHS Control



POSTERS- FALL FROM HEIGHTS




SAFE WORKING AT HEIGHTS

NEW POSTERS 2018

If you are connected, you will not be protected

BE CAREFUL OF THE SEVERE AND FATAL INJURIES!

COMMON FALL HAZARDS

- Walking
- Ramps & Runways
- Excavations
- Hoist Areas
- Holes/Floor Openings
- Formwork & Scaffold Activities
- Edge Works
- Unprotected Sides and Edges
- Roofing Work
- Wall Openings
- Elevated Work

EMPLOYER TO ENSURE PLANNING AHEAD TO GET JOB DONE SAFELY AND ELIMINATE FALL HAZARDS

CONSIDER FOLLOWING FACTORS WHILE PLANNING

- Assessment**
 - Hazard Identification
 - Risk Assessment
- Selection**
 - Appropriate Systems
 - Equipment
 - Medically fit employees
 - Approved & Valid PPE's
- Training**
 - Equipment Safe Use
 - Fall arrest & rescue
- Supervision**
 - Activities, Equipment
 - Employees, workplace
- Monitoring**
 - Inspection of safety management system, equipment, etc.
 - Periodical audit of working at height system
- Legal**
 - Federal/Local Law - Labor Law 8/1980, MO 32/1982, LO 61/91, LO 11/2003, DM Code of Practices, Technical Guidelines, etc.
- Procedure**
 - Safe Work at Height
 - Responsibilities
 - Permit to Work
 - Emergency

CONSIDER FOLLOWING CONTROL AS APPLICABLE

- Equipment**
 - Use of stable and suitable fixed and mobile platforms
 - Appropriate scaffold with suitable access
 - Use of safety nets
 - Properly cover holes
 - Suitable guardrail
 - Appropriate hooking point, etc.
- Competence Requirement**
 - Competent worker for working at heights
 - Competent MEWP operators
 - Competent inspector
 - Train workers in selection, use, and maintenance of fall protection systems used
- Safe System of Work**
 - Permit to Work
 - Use of Warning System
 - Controlled Access Zone
- PPE's**
 - Use full body Harness
 - Use of fall arrest system and other PPE's as applicable

MOMENT OF IGNORANCE... LIFETIME OF REMORSE









SAFE WORKING AT HEIGHTS INITIATIVE

WORKING AT HEIGHTS ARE DANGEROUS ACTIVITIES

COMMON FALL HAZARDS

- Ramps & Runways
- Excavations
- Hoist Areas
- Holes/Floor Openings
- Formwork & Scaffold Activities
- Edge Works
- Unprotected Sides and Edges
- Roofing Work
- Wall Openings
- Other Walking and Elevated Work

STOP FALLS BEFORE THEY STOP YOU!

WORKERS SAFETY THROUGH CONTINUOUS COMPLIANCE

1. Be Trained for Working at Height

2. Work on Strong and Stable Platform

3. Inspect and Wear Required PPE's

4. Ensure Correct and Safe Anchor or Hook Point

5. Use Access and Ladders Properly

6. Follow Workplace Safety Rules

MOMENT OF IGNORANCE... LIFETIME OF REMORSE






NAPOO Movies



**As part of Year of Giving
and Year of Zayed, UAE**

**Concept & Financial
Support from DM in making
of**

2 Videos on :

**“ HEAT STRESS
PREVENTION”**

A- Industries

B- Construction



Further information :

For more valuable information:
VISIT THE DM WEBSITE (HEALTH & SAFETY DEPARTMENT)
www.dm.gov.ae

Websites:

--- [Health and Public Safety](#)---[Health & Safety Publications](#)

الموقع:

الصحة و السلامة العامة --- منشورات الصحة و السلامة

Occupational Health and Safety Section
(PHSD)

T: 04-6066010



قسم الصحة و السلامة المهنية

T: 04-6066010

Best Wishes
HEALTH & SAFETY DEPARTMENT
Occupational Health and Safety Section

مع أطيّب التمنيات
إدارة الصحة و السلامة
قسم الصحة و السلامة المهنية

References:

1 – Model Accident analysis Source-Kjellén and Hovden 1993

2- NOAA, National Weather Service : <http://www.nws.noaa.gov/om/hazstats.shtml>

CONCLUSION

“ We Look Forward To Making Dubai The Safest City To Work Or Visit”



السلامة من أجل الاستدامة
Safety for Sustainability
مبادرة من بلدية دبي

An Initiative by Dubai Municipality

THANK YOU!

Wish You All a Happy
Health and Safety
All The Times

& hope you have enjoyed the presentation!!

HEALTH & SAFETY DEPARTMENT
Occupational Health and Safety Section

